



 <p>(888) 214-1101 coaccess.com</p>	 <p>(800) 475-8466 coloradochoicehp.com</p>	 <p>(303) 602-2100 denverhealthmedicalplan.com</p>	 <p>(303) 338-3800 kp.org</p>	 <p>(800) 346-4643 rmhp.org</p>
Service Area Adams, Alamosa, Arapahoe, Bent, Boulder, Broomfield, Clear Creek, Conejos, Costilla, Crowley, Custer, Denver, Douglas, El Paso, Elbert, Fremont, Gilpin, Huerfano, Jefferson, Kiowa, Larimer, Lincoln, Logan, Mineral, Morgan, Otero, Park, Phillips, Prowers, Pueblo, Rio Grande, Saguache, Teller, Washington, Weld and Yuma	Service Area Alamosa, Baca, Bent, Chaffee, Cheyenne, Conejos, Costilla, Crowley, Custer, Fremont, Huerfano, Kiowa, Kit Carson, Las Animas, Mineral, Otero, Prowers, Rio Grande, Saguache, Washington and Yuma	Service Area Adams, Arapahoe, Denver and Jefferson	Service Area Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas and Jefferson	Service Area Archuleta, Delta, Dolores, Eagle, Garfield, Grand, Gunnison, Hinsdale, Jackson, Lake, La Plata, Mesa, Moffat, Montezuma, Montrose, Ouray, Pitkin, Rio Blanco, Routt, San Juan, San Miguel and Summit
Specialty Care PCPs will direct members for specialty care to ensure the member needs are met. Approval from Colorado Access is not required.	Specialty Care Members can make a consultation appointment directly with an in-network specialist without a referral. If additional services are needed, a referral from the PCP or specialist is required.	Specialty Care The PCP provides a referral to specialty care.	Specialty Care Each member's PCP will help coordinate timely access to specialty care, making sure the member sees the right specialist for his/her needs. Members may also make an appointment directly with a specialist without a referral.	Specialty Care Members may make an appointment directly with any participating RMPH specialist without a referral. Present the ID card at the time of service.
Special Services <ul style="list-style-type: none"> Contracted with all major hospitals in Colorado Access service areas Reduced co-pays for many covered services & prescriptions More than 200 over-the-counter medicines like vitamins & Tylenol, with a prescription No co-pays for prescription birth control \$150 toward glasses or contacts per benefit year Increased number of visits for physical, occupational and speech therapies; 40 total Food for Shots - get a \$10 grocery gift certificate & a chance to win a \$250 gift card for immunizing kids under 2 Colorado Access Member Crisis Line at 1-877-560-4250 Health care education programs like Safe T. Tiger Spanish Speaking customer service staff Interpreter services 	Special Services <ul style="list-style-type: none"> Customer service phones answered by a person, not a machine Access to Spanish speaking customer service staff and other interpreter services \$50 toward eyeglasses Case management programs specialized towards children that include asthma, depression, diabetes and other chronic conditions Access to secure member web site enables Members to select a PCP, view claims history, view in-network participating providers, order ID cards and much more Health education materials available for over 5,000 different topics on health related conditions and procedures 	Special Services <ul style="list-style-type: none"> \$150 toward glasses or contacts per benefit year No co-pays for covered visits and prescriptions Many over-the-counter medicines at no cost, with a prescription filled at a network pharmacy No co-pay for 40 outpatient visits for physical, occupational, speech therapy per benefit year No co-pay for 30 outpatient mental health visits per benefit year Health Heroes Club to help kids learn healthy habits Nurse advice line available 24 hours Quarterly member newsletter Health coaches available for kids with chronic diseases, call 303-602-2080 Customer service staff speaks many languages including Spanish, Vietnamese, Cambodian, Russian Interpreter services and many bilingual providers 	Special Services <ul style="list-style-type: none"> Nurse advice line/after hours at 303-338-4545 (TTY 303-338-4428 or visit kp.org) Interpreter services, Spanish speaking customer service staff and many bilingual providers Access to many case management programs Personal health evaluation and screenings Member newsletter once you have registered on kp.org Access to smoking cessation, women's health, diet and nutrition and stress management classes Access to secure member web site, kp.org. Members can create a personal health assessment; email doctors; order refills; make appointments; and get health information 	Special Services <ul style="list-style-type: none"> We work with all major hospitals in Colorado \$50 toward glasses Health education and case management for pregnancy, asthma, diabetes, heart disease and other chronic conditions Quarterly member newsletter A covering doctor when the PCP's office is closed Spanish speaking customer service staff Interpreter services No co-pays for most prescription birth control

How do I access medical care?

Once you choose a health plan, you must call their member services and choose a Primary Care Provider (PCP). Once you have chosen a PCP, you can call and make an appointment. When you go to your appointment, make sure to have your Member ID Card with you.



What pharmacies can I use?

You can use any pharmacy that accepts your health plan. Call member services for your health plan for a list of pharmacies in your area.



What are the basic CHP+ benefits?

Here are just a few of the health services CHP+ covers:

- Regular checkups
- Immunizations (shots)
- Prescriptions (medicine)
- Hospital services
- Eye glasses
- Hearing aids

What hospitals can I use?

For an emergency, go to the nearest hospital.

For any other services, you can go to any hospital that accepts your health plan. Call member services for your health plan for a list of hospitals in your area.

What if I need mental health services?

You may go to any mental health provider that accepts your health plan. For more information, contact the member services for your health plan.

What if I have questions?

For questions regarding CHP+ eligibility, or to enroll in your health plan, call the CHP+ Customer Service at 1-800-359-1991.

Call your health plan if you have specific questions about your benefits, or to find a doctor.

CHP+ Health Plan Choices

What are my health plan choices?

CHP+ has many options available in many counties. All plans provide the same benefits, and some provide additional benefits to their members. See inside this brochure for a list of the plans and their benefits.

